



The Penang Hard Rock Hotel has been listed as TripAdvisor's Top 10 Hotel for Families (Malaysia) three years in a row.

Rocking Top 10

WINNING recognition from renowned travel website TripAdvisor's Travellers' Choice Awards will surely add to the profile of any hotel or resort.

TripAdvisor highlights the world's top properties based on the millions of reviews from travellers across the globe for the past 14 years.

Winners are identified in the categories of Top Hotels, Bargains, Bed and Breakfast as well as Inns, Luxury, Service and Small Hotels.

This year, the Penang Hard Rock Hotel emerged fourth from a pool of 10 hotels in the Top Hotels for Families (Malaysia). The hotel has also been listed in

the travel website's other categories including the Top 10 Trendiest Hotel in Asia (2011), Trendiest Hotel in Malaysia (2012), Trendiest Hotel in Asia (2012), Relaxation/Spa Hotel in Malaysia (2012) and Top 10 Hotels for Families in Malaysia (2014 and last year). "Our staff are trained to offer the

best service and enhance guest experience throughout their stay," said general manager John Primmer, adding the staff would be rewarded each month based on reviews about the hotel from several travel websites.

"In keeping with our brand name, we strive to create a memorable experience for our guests."